

Order Form

for orders by post or fax

Send to:
Kaskade, Schönbergstr. 92, 65199 Wiesbaden, Germany
Fax: +49 611 9465143

I would like to order a year's subscription to **Kaskade** (4 issues)

starting from No. _____

Name: _____

Address: _____

Country: _____

E-mail: _____

I'm paying (*tick one method of payment*):

in **cash**

by **banker's order**

by **SEPA direct debit:**

Account holder: _____

Account no _____

Sort code: _____

IBAN _____

SWIFT-BIC _____

Bank name: _____

Country: _____

by **credit card:**

VISA MasterCard

Card holder : _____

Card number: _____

Expiry date: ____ / ____

X

Signed: _____

Date: _____

General Terms and Conditions

Kaskade is a bilingual magazine, published in German and English. All articles appear in both languages. However, announcements of forthcoming events, book reviews and classified advertisements may appear in only one language.

The magazine appears quarterly: in January, April, July and October.

Prices:

A year's subscription, including postage within Europe and VAT (currently 7%) costs € 20.

For subscribers outside Europe, a year's subscription costs € 24, including postage.

Prices for individual issues are as shown in each case. The prices shown include VAT, but do not include postage.

How to order:

The subscription can begin at any time and is valid for 4 issues. The invoice is presented with the first issue of the subscription ordered. Subsequent issues will be delivered subject to receipt of payment.

Individual issues and back copies will only be delivered if still available and if prior payment has been received. When the order is received, an invoice is presented for the available magazines (plus postage). Upon receipt of payment, the magazines will be shipped.

The contract shall be deemed to come into force at the moment when the customer receives an automatic e-mail confirmation of the order.

Contracting partner

For orders of *Kaskade*, the contracting party is

Keast, Keast GbR

Schönbergstr. 92

65199 Wiesbaden

Germany

Tel.: +49 611 9465142, Fax: +49 611 9465143, Email: [kaskade\(at\)kaskade.de](mailto:kaskade(at)kaskade.de)

Cancellation

A subscription order may be cancelled by submitting notice of cancellation in writing (including by e-mail) to the contracting party specified above within two weeks following the date on which the order was placed.

Orders of individual issues may be cancelled by submitting notice of cancellation in writing (including by e-mail) within two weeks following receipt of the invoice.

Termination

Notice of termination may be given at any time and shall take effect as of the end of the current subscription period, even if an invoice for the next subscription period has already been received.

In the case of terminated subscriptions paid for by direct debit, the subscription may be terminated even after the amount due for the next subscription period has been debited, provided that none of the issues covered by the new subscription has been delivered. In this case, the amount debited will be re-credited to the same account.

Methods of payment

Germany:

Direct debit

Transfer to our account (please remember to state the subscriber's name or customer ID number!)

Cash in a well-sealed envelope

Rest of Europe:

SEPA direct debit

Transfer to our account (please remember to state the subscriber's name or customer ID number!)

Cash in a well-sealed envelope

MasterCard, VISA card

Outside Europe:

Cash in a well-sealed envelope

MasterCard, VISA card

Bank account details:

Postbank Frankfurt, Postfach, 60290 Frankfurt

Account no.: 554145609

German sort code (BLZ): 500 100 60

BIC: PBNKDEFF

IBAN: DE46 5001 0060 0554 1456 09

Delivery

In general, orders will be dispatched by post within 14 days following receipt of the order.

Deliveries outside Germany can take up to 3 weeks.

If you require faster delivery, please indicate this in an e-mail.

Defects or damage

If a magazine is damaged in transit, it will be replaced free of charge. Written notification of the damage must reach us within 4 weeks following delivery.

Change of address

To ensure that the magazine can be delivered correctly, subscribers are obliged to inform us in good time of any change of address (see online form in the section reserved for registered subscribers). Forwarding arrangements with your post office often do not apply to magazines! If the magazine fails to reach a subscriber due to a change of address, we will deliver a second copy to the new address free of charge, but only for the current issue.